Is this an Emergency?

Not every medical situation requires a visit to the hospital emergency department. Go to an urgent care facility or waiting until the next day to see the doctor instead often will take care of a problem.

Examples of what to use Olin Student Health Center or Urgent Care for

- Minor cuts where bleeding is controlled
- Colds, cough, sore throat or flu
- Fever; however, if there is a convulsion or extreme fever in a child, do go to the emergency department
- Sprains
- Sunburns or minor burns from cooking
- Skin rashes
- Minor dog or animal bites where bleeding is controlled (do see your doctor immediately because a rabies shot may be required)
- Insect stings or delayed swelling from a sting; however, if there is breathing difficulty, go to the emergency department
- Earaches
- Sexually transmitted diseases

Examples of what you go to the emergency department for

- Loss of consciousness
- Signs of a heart attack that last 2 minutes or longer, which include chest pain or chest pain radiating to the left arm
- Signs of a stroke, which include sudden onset of numbness in any extremity and elevated blood pressure
- A major injury, such as a head injury
- Bleeding that does not stop after 10 minutes of direct pressure
- Sudden severe pain
- Severe shortness of breath
- A severe or worsening reaction to an insect bite or sting, or to a medication, especially if breathing is affected
- Unexpected stupor, drowsiness or disorientation
- Poisoning
- Coughing up or vomiting blood
- Suicidal or homicidal feelings
- Anything else you reasonably believe may be an emergency

Source: Olin Student Health Center

How to Use Your Aetna Health Insurance

Q: Where should I go when I am sick or hurt?
A: It depends on what kind of problem you have!

Not sure what kind of problem you have?
Call Olin 24-hr Nurseline: (517) 353-5557

- Normal sickness or minor emergency:
  - Make Olin Health Center your first stop.
  - Call to schedule an appointment: 517-353-4660
  - Open Mon-Fri 8am-6pm & Sat 10am-1pm; Summer & break hours: Mon-Fri 8am - 5pm.
  - If Olin is unable to provide treatment, they will refer you to a health care provider who belongs to an Aetna provider network.
  - For more information, please visit: http://olin.msu.edu

- Minor emergency if you are sick or hurt when Olin is closed, you may visit a local urgent care provider:
  - Lansing Urgent Care
    Open daily 9am – 9pm
    505 N. Clippert St. Lansing, MI 48912
    (Bus route 1, across the street from Kroger)
    (517) 333-9200

  - Sparrow Okemos Urgent Care
    Open daily 9am – 9pm
    2248 Mt. Hope Road
    Okemos, MI 48864
    (517) 381-4001

  For complete list please visit: tinyurl.com/docfind (select “urgent care facilities” in the provider category)

- Major emergency (but not life-threatening):
  - Go to the emergency room of one of the 2 major hospitals in the Greater Lansing area:
    > Sparrow Hospital - 1215 E. Michigan Avenue, Lansing, MI 48912
    > McLaren Greater Lansing - 401 W. Greenlawn, Lansing, MI 48910

  Go to the Emergency Room (ER) for major emergencies only! Aetna may not cover your ER visit if it is not a major emergency! Go to Olin Health Center or an urgent care facility for any problem that is not a major emergency.

- Life-threatening emergency:
  - Dial 911!!! An ambulance will be sent to your location.

For OISS Health Insurance Advising hours, please visit: http://ois.sisp.msu.edu/health.php